

Every Comment Counts

Name	Job Ref	Mode
Company	Crew/Ops Ref	
Origin	Destination	

What was your impression of our administrative procedures? Excellent Good Satisfactory Poor

Comments:

(a) Did the crew arrive on time? (b) If not, were you pre-advised? (a) Y N (b) Y N

Did the crew leader introduce the crew on arrival? Y N

Were the crew's uniforms of a neat and tidy appearance? Y N

Were the crew courteous and helpful? Y N

Was a floor protector used at the point of entrance? Y N N/A

Did the crew take care of your belongings and your home? Y N

Were the crew in possession of:

a) the relevant paperwork? b) all the necessary tools? (a) Y N (b) Y N

Did the crew check all items off against the inventory? Y N

Was all the unpacking and unwrapping:

a) completed inside your home? Y N N/A

b) completed to your satisfaction? Y N N/A

On completion of delivery, was all packing material debris taken away? Y N

(Please note if we are requested to return at a later date to collect packing materials, a small charge may be made)

Did the crew meet all your requirements? Y N

Would you recommend and use TEAM Relocations again? Y N

Is there anything we can do to improve our service to you?

General Comments:

Signature _____ Date _____