

Every Comment Counts

Name	Job Ref	Mode
_____	_____	_____
Company	Crew/Ops Ref	
_____	_____	
Origin	Destination	
_____	_____	

Please indicate your level of satisfaction: 4 - Excellent 3 - Good 2 - Satisfactory 1 - Poor

What was your impression of our surveyor's ability?

How well was the moving process explained?

Were we prompt in our response to your enquiries?

Did we provide sufficient assistance/information on completing the documentation?

(a) Did the crew arrive on time? (b) If not, were you pre-advised? (a) Y N (b) Y N

Did the crew leader introduce the crew on arrival? Y N

Were the crew's uniforms of a neat and tidy appearance? Y N

Were the crew courteous and helpful? Y N

Was a floor protector used at the point of entrance? N/A Y N

Did the crew take care of your belongings and your home? Y N

Were the crew in possession of all the necessary tools? Y N

Did the crew meet all your requirements? Y N

On completion, were you accompanied around the house to perform final check? Y N

Was anything packed in error or left behind (including packing debris)? Y N

Would you recommend and use TEAM Relocations again? Y N

Is there anything we can do to improve our service to you?

General Comments:

Signature

Date
